

## 1. Purpose and Scope:

Our foundation offers a comprehensive range of products and services designed to enable our customers to learn, grow, and innovate. These offerings include courses, educational packages, kits, coaching and counseling services, incubator and accelerator programs, R&D services, and AI solutions. We value the trust and support of our customers and are committed to ensuring their satisfaction with their purchases.

This privacy notice explains how Campinlabs Foundation ("we", "us", "our") collects, uses, shares and protects your personal information when you use our services, such as when you visit our website at <https://campinlabs.com> or any website of ours that links to this notice, engage with us in other related ways, including any sales, marketing, or events. This notice applies to all users of our services, regardless of their location.

## 2. Privacy Policy FAQ

### A. What Information Do We Collect and How?

We collect personal information that you voluntarily provide to us when you use our services. For example, when you:

- Register on our services and create an account
- Express an interest in obtaining information about us or our products and services
- Participate in activities on our services, such as surveys, contests, or events
- Contact us for any reason, such as to request support or provide feedback

The personal information that we collect may include:

- Your name, email address, phone number, mailing address, and job title
- Your username, password, and contact preferences
- Your billing address and payment information
- Any other information that you choose to share with us

We do not collect or process any sensitive information, such as your race, ethnicity, religion, health, or biometric data.

We may also collect some information automatically when you use our services. This may include:

- Your IP address, device type, browser type, operating system, and location data
- Information about how you use our services, such as which pages you visit, which features you use, and how long you stay on our services
- Information from cookies and other tracking technologies that we use to enhance your user experience and deliver personalized content and advertising

You can learn more about how we use cookies and other tracking technologies in our Cookie Policy.

We may also receive some information about you from third-party sources, such as social media platforms or other websites that integrate with our services. For example, if you register or log in to our services using your Instagram account, we may receive your name, email address, profile picture, and friends list from Instagram.

We will use the information we receive from third parties only for the purposes that are described in this Privacy Policy or that are otherwise made clear to you on the relevant services.

You are responsible for ensuring that the personal information that you provide to us is true, complete, and accurate. You must also notify us of any changes to your personal information.

## B. How and Why Do We Use Your Information?

We use your personal information for various purposes, such as:

- **To provide and manage our services.** We use your information to create and maintain your account, to deliver and facilitate the delivery of our services to you, to fulfil and manage your orders, payments, returns, and exchanges, and to enable user-to-user communications if you choose to use any of our offerings that allow for communication with another user.
- **To communicate with you.** We use your information to respond to your inquiries, offer support, send you administrative information, such as updates to our terms and policies, and other similar information.
- **To market and promote our services.** We use your information to send you marketing and promotional communications about our products and services that may be of interest to you. You can opt out of these communications at any time by following the unsubscribe instructions in the messages or contacting us at [info@campinlabs.com](mailto:info@campinlabs.com).
- **To improve our services and user experience.** We use your information to perform research and analysis, to measure and improve the performance and quality of our services, and to provide you with personalized content and advertising based on your preferences and online activity.
- **To protect our rights and interests and those of others.** We use your information to protect our rights and interests and those of our users and third parties, such as enforcing our terms and policies, preventing fraud and abuse, complying with legal obligations, and resolving disputes.
- **To process your information for other purposes with your consent.** We may use your information for other purposes that are not listed in this Privacy Policy if we have obtained your prior consent or if we are otherwise permitted by law.

## C. What Legal Basis Do We Have for Processing Your Information?

We process your personal information only when we have a valid legal reason to do so under applicable law. The legal basis we rely on depends on the purpose and context of the processing. Generally, we process your information on one or more of the following grounds:

- With your consent. We may ask for your consent to use your information for specific purposes that we communicate to you. You can withdraw your consent at any time by contacting us at [info@campinlabs.com](mailto:info@campinlabs.com) or by following the instructions in our communications.
- To perform a contract with you. We may need to use your information to provide you with our services, fulfil our obligations, or exercise our rights under a contract that we have with you or that you have requested from us.
- To comply with legal obligations. We may need to use your information to comply with laws, regulations, court orders, subpoenas, warrants, or other legal requirements that apply to us or our services.
- To protect your vital interests or those of another person. We may need to use your information to protect your health, safety, or life, or those of another person, in situations where we cannot obtain your consent or where consent is not required by law.
- To pursue our legitimate interests or those of a third party. We may need to use your information for purposes that are necessary for our business operations, such as improving our services, conducting research and analysis, marketing and promoting our products and services, protecting our rights and interests and those of our users and third parties, preventing fraud and abuse, resolving disputes, and enforcing our terms and policies.
- We may also process your information for other purposes that are not listed above if we have obtained your prior consent or if we are otherwise permitted by law.

### **D. Who Do We Share Your Information with and why?**

We may share your personal information with third parties in the following situations:

- With service providers who perform functions on our behalf. We may share your information with third parties who provide services to us or on our behalf, such as hosting, payment processing, analytics, email delivery, customer service, marketing, and advertising. We only share the information that is necessary for them to perform their services and we require them to protect your information in accordance with this Privacy Policy.
- With business partners who offer products or services that may be of interest to you. We may share your information with our business partners who offer products or services that are complementary to ours or that may enhance your experience with our services. We will obtain your consent before sharing your information with such partners for their own marketing purposes.
- With other users if you choose to use any of our offerings that allow for communication with another user. We may share your information with other users if you choose to use any of our offerings that allow for communication with another user. For example, if you participate in an event or a forum on our services, your name, username, profile picture, and any content you post may be visible to other participants.
- With law enforcement, regulators, or other government authorities. We may share your information with law enforcement, regulators, or other government authorities if we are required or permitted by law to do so, or if we believe that such disclosure is necessary to protect our rights and interests or those of others. For example, we may disclose your information in response to a subpoena, warrant, court order, or legal request.
- With potential or actual buyers or other parties involved in a business transaction. We may share your information with potential or actual buyers or other parties involved in a merger,

acquisition, or other business transaction that involves us or our assets. We will notify you of any change in ownership or control of your information.

- With your consent or at your direction. We may share your information with third parties with your consent or at your direction. For example, you may choose to share your information with a third-party service or platform that integrates with our services.

### **E. Do We Use Cookies and Other Tracking Technologies?**

We use cookies and other tracking technologies (such as web beacons and pixels) to collect and store information about your use of our services. Cookies are small text files that are stored on your browser or device when you visit our website or use our app. They help us remember your preferences, improve our services, analyze user behavior, and provide personalized content and advertising.

You can manage your cookie preferences by clicking on the "Cookie Settings" link at the bottom of our website. You can also change your browser settings to block or delete cookies. However, if you disable cookies, some parts of our services may not work properly or as intended.

### **F. How Do We Handle Your Social Logins?**

If you choose to register or log in to our services using your existing social media account details, such as your Instagram, Twitter, or other social media account, we may receive certain information about you from your social media provider. The information we receive may vary depending on the social media provider concerned, but will often include your name, email address, friends list, and profile picture, as well as other information you choose to make public on such a social media platform.

We will use the information we receive only for the purposes that are described in this Privacy Policy or that are otherwise made clear to you on the relevant services. Please note that we do not control, and are not responsible for, other uses of your personal information by your third-party social media provider. We recommend that you review their privacy policy to understand how they collect, use, and share your personal information, and how you can set your privacy preferences on their sites and apps.

### **G. How Long Do We Keep Your Information?**

We keep your personal information for as long as necessary to fulfil the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. No purpose in this Privacy Policy will require us keeping your personal information for longer than one hundred twenty (120) months past the termination of your account.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

## H. What Are Your Privacy Rights?

Depending on where you live and what data privacy laws apply to you, you may have certain rights regarding your personal information. These rights may include:

- The right to access your personal information. You may request a copy of the personal information that we hold about you and how we use it.
- The right to correct your personal information. You may request that we correct any inaccurate or incomplete personal information that we hold about you.
- The right to delete your personal information. You may request that we delete your personal information if we no longer have a valid reason to keep it or if you withdraw your consent.
- The right to restrict or object to the processing of your personal information. You may request that we limit or stop the processing of your personal information for certain purposes, such as direct marketing or profiling.
- The right to data portability. You may request that we transfer your personal information to another service provider in a structured, commonly used, and machine-readable format.
- The right to withdraw your consent. If we rely on your consent to process your personal information, you may withdraw your consent at any time by contacting us or by following the instructions in our communications.
- The right to lodge a complaint. If you are unhappy with how we handle your personal information, you may lodge a complaint with the relevant data protection authority.

To exercise any of these rights, please contact us using the contact details provided below. We will respond to your request within a reasonable timeframe and in accordance with the applicable law. We may ask you to verify your identity before fulfilling your request.

You can also manage some of your preferences by logging into your account settings and updating your user account.

## I. Do We Honor Do-Not-Track Signals?

Some browsers and devices have a Do-Not-Track (DNT) feature that lets you tell websites and apps that you do not want to have your online activity tracked. However, there is no widely accepted standard for how to respond to DNT signals. Therefore, we do not currently respond to DNT signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Policy.

## J. How Can You Access, Update, or Delete Your Information?

Depending on where you live and what data privacy laws apply to you, you may have the right to access, update, or delete the personal information that we have collected from you. To exercise any of these rights, please send an email to [info@campinlabs.com](mailto:info@campinlabs.com) with your request and we will respond within a reasonable timeframe and in accordance with the applicable law. We may ask you to verify your identity before fulfilling your request.

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### **3. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our data practices, legal requirements, or other factors. The updated version will be indicated by an updated "Revised" date and will be effective as soon as it is posted on our website or app.

If we make material changes to this Privacy Policy, we will notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this Privacy Policy frequently to stay informed of how we are protecting your information.

### **4. Contact Us**

If you have any questions or comments about this Privacy Policy, you can contact us by email at [info@campinlabs.com](mailto:info@campinlabs.com) .